# Test Questions

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| **TQ** | **Reviews used as Test Question** | **Answer** |
| 1 | Must have app for smartphones. | None |
| 2 | Can't post, refresh anything without error msgs. | Stability |
| 3 | Will give it another chance when on screen directional Controls make an appearance. | Feature |
| 4 | I'm always on the go and to be able to work on the go is a necessity. | None |
| 5 | I open it up and it closes on me. | Stability |
| 6 | Pretty useful, just have some security concerns. | Quality |
| 7 | Secondly I want to be able to choose text writing on my photos (different colors, fonts and sizes). | Feature |
| 8 | I recommend you download and install ASAP. | None |
| 9 | This app runs so slowly that it is essentially worthless. | Performance |
| 10 | This version is Slow on iphone 5, unusable. | Performance |
| 11 | No humming and background noises compared with Skype. | Quality |
| 12 | Then it will be a worthwile app, until then, its pretty useless First time I tried to start onenote, 15 seconds passed, and it still didn't finish loading. | Performance |
| 13 | What I don't like: Crashes constantly! | Stability |
| 14 | Notifications are at the top of my wishlist, though. | Feature |
| 15 | Easy user interface and great functionality. | Quality |

# Explanations

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| **Nr.** | **Explanation** | **Applied to TQ** |
| 1 | The user does not mention any specific information that could be helpful for the developers. | 1, 8 |
| 2 | The user describes a problem that completely prevents them from using the app. | 2, 5, 13 |
| 3 | The user makes a specific statement that expresses a desire for a new functionality. | 3, 7, 14 |
| 4 | The user does not mention any information that is specifically related to an app. | 4 |
| 5 | The user describes explicitly what they dislike about the application. | 6 |
| 6 | The user describes that the app is working, but that it is running too slowly to properly use. | 9, 10, 12 |
| 7 | The user mentions explicitly what they like about the application. | 11 |
| 8 | The user describes explicitly what they like about the application. | 15 |